



NEW DEALER ACCOUNT APPLICATION

Qualification Criteria

1. Conduct business from a commercial location or equivalent.
2. Complete New Dealer Credit Application (*Do not use another companies app to substitute for JHP's*)
3. Provide photocopy of current sales tax permit (**California ONLY**)
4. Provide a copy of your business license or any document proving the location of your established business (**Out of state ONLY**)

***** To prevent delays in setting up your account or processing your orders, make sure all fields in the application are completely filled out and SIGNED. *****

Dealer Discount and Buy-In:

JHPUSA caters to businesses big and small. Your Buy-In will determine your discount level. Discounts will be based on purchase volume. More purchases qualify dealers for deeper discounts. Purchase frequency will also affect dealers' discounts. If a dealer achieves a certain discount level, but ceases to make any purchases for a period of time, JHPUSA has the right to adjust the discounts. All prices and discounts are subject to change without notice.

Drop Ships

We do not charge for Drop Shipments for orders of \$50 or more. A fee will be assessed to orders under \$50. Any drop ship orders for Out of State Dealers to a CA address will have a 9% sales tax added to the account. (We do not charge for sales tax, rather we simply collect them for the state of California.)

Method of Payment

All orders must be paid before order is shipped out. Acceptable payment methods are: Visa, MasterCard, Discover, American Express, PayPal, Cashier Checks, Money Order, Wire Transfer or Company Check (upon approval). Only Wire Transfers will be accepted for International Dealers.

****A Service Charge of 4% will apply to payments made by credit card & PayPal.****

****A \$25 fee will apply to payments made by wire transfer.****

Returned Checks

If a check is returned for any reason a \$25.00 service charge will be applied. Full payment is due ASAP and must be received and cleared before your next order will be processed. In addition, a 3% service charge will be applied weekly to the outstanding balance of all returned checks. If dealer exceeds 3 returned checks within a one year period, dealer will automatically default to Cashier Checks or Money Order Only.

Freight

Prices on items do not include freight charges. All merchandise will be shipped by the fastest, most economical method available. If dealers wish to use their own trucking company, please inform your Sales Rep. Otherwise, Dealers will be informed of the shipping / freight cost before merchandise is scheduled for pickup. In order to help keep your cost at a minimal, JHPUSA will waive all packing and pallet fees. ****subject to change without notice****

Termination

JHPUSA reserves the right to terminate any account at its own discretion



NEW DEALER CREDIT APPLICATION

The undersigned company is applying for credit with JHPUSA.COM and agrees to abide by the terms & conditions as presented and as follows.

Legal Company Name	
DBA (if different than above)	Web Site
Name of Applicant (person filling out this application)	
Email Address:	
Purchasing Contact	Email Address
Accounts Payable Contact	Email Address
Phone	Fax
Billing Address	
Is Your Business Site Owned or Leased?	If Leased / Rented provide the Landlord Name <i>and</i> Phone Number
Shipping Address (if different than billing address)	
Do you require a Purchase Order# on Invoices?	

Federal Tax ID#	# of Employees	Vendor License, Resale or Tax Certification #
State Corp #	State Incorporated	Date Established

Select your business organization type:	Corporation	Partnership	Sole Proprietorship
Officer or Partner Name	Title or Share		
Officer or Partner Residential Address <i>and</i> Phone#			
Officer or Partner Name	Title or Share		
Officer or Partner Residential Address <i>and</i> Phone#			
Officer or Partner Name	Title or Share		
Officer or Partner Residential Address <i>and</i> Phone#			



List Your Trade Credit and Bank References Below

1st Trade Business Name		Account #	
Contact		E-mail Address	
Phone	Alternate Phone	Fax	
2nd Trade Business Name		Account #	
Contact		E-mail Address	
Phone	Alternate Phone	Fax	
3rd Trade Business Name		Account #	
Contact		E-mail Address	
Phone	Alternate Phone	Fax	

1st Bank Name			Contact Name
Checking Account #	2nd Checking Acct#	Savings Account #	Phone #
2nd Bank Name			Contact Name
Checking Account #	2nd Checking Acct#	Savings Account #	Phone #

I hereby certify that the information in this Credit Application is true and correct. The information included in this application is furnished on a strictly confidential basis in support of determining the qualification of this company as a dealer of JHPUSA. I (the undersigned) understand that by signing this credit application I am stating that I am a legal agent of the above mentioned applicant and that I have the authority to represent the applicant in this matter. I have received, read and agreed to the terms and conditions of JHPUSA's company policy. Further, I hereby authorize JHPUSA to contact the listed trade references and to inquire about the applicant's payment practices and other factors that may help JHPUSA assess creditworthiness. I also authorize JHPUSA to contact the banking references listed above and I authorize the bank to provide JHPUSA with information regarding accounts and balances, lines of credit and other credit instruments. Further, I understand that I am authorizing JHPUSA to access national, regional, or local databases to obtain any information that may assist in assessing credit risk. JHPUSA reserves the right to add interest to the outstanding balance monthly at the maximum rate of 1.5% should payment be delinquent beyond credit terms granted to the applicant, plus NSF or Stop Payment or Closed Account checks or revoked credit card payments will be charged \$25 per occurrence.

Signed

Print Name _____ Title _____ Date _____

PERSONAL GUARANTY

I, or We (the undersigned) personally and individually guarantee the payment of any outstanding balances due to JHPUSA. Absent written permission by JHPUSA this personal guarantee may not be revoked. Should JHPUSA be forced to file a legal claim against the applicant and/or the undersigned for reason to recover the past due amount, it is the right of JHPUSA to add reasonable collection costs, legal costs and attorney fees to the assigned balance due.

Signed

Print Name _____ Title _____ Date _____

Thank you, JHPUSA



Legal Disclaimer

Disclaimer:

All orders placed with JHPUSA by (phone, fax, mail, internet/web & e-mail) constitute the acknowledgment and acceptance of all conditions listed on JHPUSA.COM Price List and all conditions listed below. All parts shall remain the property of JHPUSA until paid in full.

In the event that our computer server/database encounters technical difficulties which may cause problems with our product pricing or shipping calculations, JHPUSA will correct all discrepancies at the time of processing. Customers will be notified of any errors and will have the option to continue with their order with corrected totals or cancel their order. JHPUSA will not be held responsible for any miscalculated totals due to errors.

All prices, materials, design, color, contents included with a product, and product specifications are subject to change without notice. Some product images may be shown with optional items that are sold separately. Product photos are for illustration purposes only - some product colors/pigmentation may differ from actual photos.

Payment Policy:

JHPUSA accepts the following payment methods through our secure online website and in-store.

- Credit Cards (Visa, MasterCard, American Express or Discover) Shipping address must match billing address
- JHPUSA Gift Cards
- JHPUSA Paypal Address: info@jhpusa.com

Note: We only accept Paypal payments from VERIFIED accounts with CONFIRMED shipping address. This is also the address your items will be shipped to.

- International Orders: JHPUSA will ONLY accept Bank wire transfer or Paypal. PayPal payment must be listed as a Seller Protection Policy 'Eligible' on the transaction details page and must be a CONFIRMED address. Payments will be accepted in U.S. currency only.
- We do not accept International Credit Cards.
- Money Orders, Cashier Checks and Personal checks (must wait for funds to clear before order is processed. Please allow 7-10 business days after receipt of check.)

Please make check payable to **JHPUSA**, include name, order number and phone number where you can be reached and mail check/money order to:

JHPUSA
5057 Walnut Grove Ave.
San Gabriel, CA 91776

Shipping Information:

Shipping and Handling charges are based on the following:

- The delivery option you choose
- The weight, size and dimensions of your items
- Your shipping preferences
- Orders are normally shipped via UPS or USPS

We do our best to accurately estimate when items will ship from our facilities. Estimated shipping dates are based on several factors, including your destination address and how quickly we can obtain and assemble items for shipment.



Estimated Delivery Time

- 1-3 Business Days for Order Process
- 1-7 Days Transit Time for US Continental Shipments
- 5-30 Days Transit Time for International Shipments

Occasionally an item is oversold. If this is the case, we will fill the orders on a first come, first serve basis.

Back Orders:

We will notify you in the event of a backorder. We continually seek updates on backordered items and update your order status until the backorder is filled.

Damages:

JHPUSA packs all merchandise carefully to prevent damage during shipments. Nevertheless, damage may occasionally occur in transit. Please inspect your package(s) immediately prior to accepting delivery. Damages and evidence of tampering must be reported to JHPUSA and to the shipping carrier immediately. It is extremely important that the contents of the shipment be thoroughly inspected upon receipt for the shipping damage. If damage is observed and found, simply refuse the package due to the damage.

Returns for Refund or Exchange:

If you received a wrong item, please call JHPUSA within 2 business days from the date of receipt to obtain a valid RMA number. Replacements will only be sent once the wrong item has been received and confirmed by JHPUSA. If you install or modify parts ordered in any way whatsoever, you automatically waive your right to returns, refunds or exchanges.

- All returns must be accompanied by an RMA number. This is only possible by contacting JHPUSA and speaking to one of our sales rep. Please have the following ready when calling: Name, Order number, Date of Purchase and phone number where you can be reached.
- Restocking Fees: Upon approval by JHPUSA, there will be a 25% restocking fee on priced item.
Refunds: Upon approval by JHPUSA refunds will be issued in the same manner it was paid minus restocking fees and shipping fees. (Cashier checks, money order(s), personal checks will be refunded via JHPUSA company check) Please allow 7-10 business days for checks to be processed.
- All returned item(s) will only be accepted if the item(s) are unused and returned to JHPUSA within 14 days of receiving an RMA number.
- RMA number(s) expire 7 days after they are issued. Items returned without an RMA number or using an expired RMA number will be refused.

Note: Separate RMA numbers should be obtained for different orders.

- In the case of error, the customer is responsible for all freight/shipping charges incurred with the return or exchange. This includes the original freight/shipping cost to the customer.



- In the case of error, please call our Customer Service at 626-287-5000 within 2 days of receiving the item to generate a RMA number for exchange. Upon inspection, items found to be unused, uninstalled, in resalable condition, and in original undamaged packaging will be credited less any applicable restocking or re-boxing fee. Items found to be used, installed, not resalable, or with
- missing or damaged original product packaging will not be credited and the item will be returned to the customer upon request at customers expense.
- All USED parts are sold "AS IS" No Refunds or Exchanges

Cancellation Policy:

Please call our Customer Service at 626-287-5000 to cancel an order.

- JHPUSA.COM processes your order electronically therefore, your order may be processed when you 'complete purchase'. We will make every effort to stop the processing of your order if it has not shipped. Please contact us immediately at 626.287.5000 if you wish change or cancel your order.
- All canceled orders will assess a 8% cancellation fee.
- Your order must be confirmed by Customer Service Rep it has not shipped from our warehouse or the manufacturer. Once confirmed, you will be issued a credit or refund minus cancellation fees
- Orders already shipped from our warehouse or the manufacturer cannot be cancelled and will fall under the Returns for Refund or Exchange guidelines.

Note: When calling to speak to one of our Customer Service Rep, please take down their names for reference.

Special Handling Items:

Special Handling items are large or bulky items that incur higher shipping costs. Discounts or Promotions on freight charges do not apply to Special Handling Items. Next Day, 2 Day and 3 Day shipping services are not available for Special Handling Items. Some large or heavy items may need to be shipped via truck freight. Please be aware of any special notes or lengthy availability times that may apply to these items.

- A 4% service charge applies to all engine purchases.
- All used parts are sold AS-IS, no refunds or exchanges.

Special Order Items:

Special order items or custom order items are items which we do not normally stock and cannot be cancel/return or exchange. NO EXCEPTIONS. All special orders and custom orders will be processed in the most timely and efficient manner possible; however, JHPUSA will not be held responsible for delays above and beyond its control.

Any refused shipments sent back to JHPUSA does not constitute the right to a refund or credit. It is the customers responsibility to make all arrangements with JHPUSA for refused shipments. JHPUSA will charge the customer all freight charges associated with the shipment and a 25% restocking fee on all products shipped.



Warranty Disclaimer:

No warranty whatsoever will be valid if the defect was caused by customers abuse, negligence, or mishandling. All merchandise sold by JHPUSA is only subject to manufacturer's warranty and conditions, if any, and is subject to submission to the manufacturer for inspection and approval for repair or replacement of merchandise. Customer, however, will be responsible for all shipping and handling fees. No labor or inconvenience may be included in any warranty claims. There is no warranty on lights, light bulbs, decals, electrical parts, and engine parts. All products sold by JHPUSA, unless otherwise stated in the item description, are sold 'AS-IS'. All engine modification components, except those that are exempt by local laws, are intended for OFF-ROAD use only. These components are legal in California for racing vehicles only, which may never be used on public roads and highways. Federal and many state laws prohibit the removal, modification, or rendering inoperable of any device or element of design affecting vehicle emission or safety in a vehicle used on public highways. Violation of such laws may subject the owner or user to a fine or penalty. Installation of this part may void the warranty coverage, if any, on your vehicle. Vehicles modified by the use of performance parts may no longer be lawfully used on public highways. User assumes all cost and risks associated with these and other import items.

Check your state and local laws regarding the use on any parts. In the event legal proceedings are required to resolve disputes or indifference's, all claims and filings must be made with the Citrus Municipal Court located in West Covina, California. Customers will acknowledge and agree to this stipulation once the transaction has been made with JHPUSA. As a security precaution, all IP Addresses will be recorded for each completed web transaction. It is the responsibility of the customer/installer to verify the correctness of size and application of all parts before installation.